Air Conditioners

According to Data Act, Xiaomi's air conditioners may be classified as connected products. The air conditioners sold by Xiaomi in the EU can be listed as follows:

Number	Products
1	Mijia Air Conditioner Pro Eco A+++ 12K IDU EU
2	Mijia Air Conditioner Pro Eco A+++ 12K ODU EU
3	Mijia Air Conditioner Pro Eco A+++ 9K IDU EU
4	Mijia Air Conditioner Pro Eco A+++ 9K ODU EU

The data collected by Xiaomi air conditioner products may vary depending on the versions and models. For specific details, please refer to the product user manuals and user agreements, or contact the Xiaomi Compliance Team through http://dataact.mi.com/.

In general, air conditioner products processing the following product data and related service data. **If you wish to access, retrieve or erase relevant data, please visit http://dataact.mi.com/.**

To delete the data stored on-device, you may reset the factory settings by taking the following steps. Within 5 minutes of powering on an air conditioner, with the remote control in the off state, quickly press the light button 6 times within 5 seconds. The air conditioner's buzzer will sound for 2 seconds. After that, turn it off and then turn its power on again to restore the factory settings.

1. Product Data

Data Type	Data Processing Purposes	Data Format	Estimated Volume
Switch Status	• Monitor whether the system is shutting down and starting up normally. • Monitor whether a certain air conditioning mode or function (such as cooling, heating, timing, ECO energy-saving mode, sleep mode, left-right swing, up-down swing) is turned on or off.	JSON	about 100 bytes per time
Setting Status	• Monitor the setting status of a certain air conditioning mode or function (such as temperature, up and down limits, timing duration) • Achieve linkage control with other Xiaomi smart devices based on the setting status	JSON	about 80 bytes per time
Operating Status	• Monitor whether the air conditioner is operating normally (such as indoor pipe temperature, indoor fan speed, outdoor ambient temperature, outdoor pipe temperature, outdoor exhaust temperature, compressor operating frequency) • Automatically determine the operating strategy based on the operating status to achieve personalized control	JSON	about 70 bytes per time
Electricity	• Display the daily operating time of the air conditioner • Monitor power consumption to optimize product operation	JSON	about 35 bytes per time

Temperature	• By monitoring the ambient temperature, intelligently turning the electric auxiliary heating on or off to save energy and enhance user experience. • Assist with automatic heating, cooling functions, or smart preheating	JSON	about 30 bytes per time
Fault Information	• Monitoring whether the air conditioner is malfunctioning, reducing maintenance costs, and improving user experience.	JSON	about 50 bytes per time

Data Type	Whether generating data continuously and in real-time	On-device or Cloud Storage	Intended Retention Period
Switch Status	No	It should be assessed case-by-case. In general, most of the data is stored in the cloud, while some data is stored on-device.	It is in accordance with the needs of contract and service performance. In general, the ordinary intended retention period ranges from 90 days to 550 days, and users can ask Xiaomi to delete the data.
Setting Status	No		
Operating Status	No		
Electricity	No		
Temperature	No		
Fault Information	No		

2. Related Service Data

This product is compatible with the Mi Home / Xiaomi Home app. You can use the Mi Home / Xiaomi Home app to add and control your devices, and to make your air conditioners interact with other smart home devices. If you use such digital services, the following related service data will generally be generated:

Data Nature	Data Processing Purposes	Estimated Volume	Storage Method and Retention Period	How to Access Data
Non-personal data	• Intelligent control (turn on or off) through the Mi Home app • Check real-time power consumption and adjust the operating frequency to achieve energy savings. • Connect with other Xiaomi home devices to execute the anti-condensation strategy. • Diagnose product faults, reduce repair costs, and enhance user experience.	about 150 bytes per time	Cloud Storage; It is in accordance with the needs of contract and service performance. In general, the ordinary intended retention period ranges from 90 days to 550 days, and users can ask Xiaomi to delete the data.	Users can apply for data access by visiting the following website: http://dataact.mi.com/

Data holder's identity, name, and contact information	Contract term; How to terminate it?	Who is the holder of the trade secret (if any)?
Xiaomi Technology Netherlands B.V. Prinses Margrietplantsoen 392595 AM, The Hague, The Netherlands	In general, the contract for providing related services will be valid until consumers terminate it or withdraw their consent for	Xiaomi Technology Netherlands

http://dataact.mi.com/	data processing in the following way: in the plug-in of Mi Home app, click Settings - More Settings - Legal Information - Withdraw Consent.	

Will Xiaomi use such related service data and for what?

Yes, Xiaomi will use this kind of data so as to fulfill the purposes as indicated above.

Will Xiaomi share with third parties?

In general, the answer is negative. Xiaomi will ask for the consent of users in the cases that it needs to invite third parties to provide services for users.

Users' Right to Lodge a Complaint

According to Article 3 (3) (g) of Data Act, users have the right to lodge a complaint with the supervisory authorities of the Member States regarding, among others, data disclosure or sharing.

At the time of publication of this document, EU Member States are working on designating the authorities of handling complaints related to Data Act, and we will keep you updated if there are any progress.

3. Virtual Assistants

You may use third-party virtual assistants' services (such as Amazon Alexa or Google Assistant), and you typically need to log in to your third-party accounts and accept user terms or privacy policies. If you use these services, your devices may generate corresponding related service data. According to Data Act, these third parties are the holders of the data. Please contact them for further information.

To facilitate the use of third-party virtual assistant services, Xiaomi accounts will be interconnected with third parties. Xiaomi will synchronize Xiaomi account information and the information of connected devices (such as device ID, device functions, and status information) with third parties. For more details, please refer to the Xiaomi Account Privacy Policy.