Mesh Systems

According to Data Act, some of Xiaomi's Mesh Systems products are classified as connected products. The list of such products sold by Xiaomi in the EU is as follows (continuously updated):

1	Xiaomi Mesh System AC1200
2	Xiaomi Mesh System AX3000 NE

It should be noted that some Xiaomi Mesh Systems are not classified as connected products under the Data Act. The data collected by Xiaomi Mesh Systems may vary depending on the versions and models. For specific details, please refer to the product user manual and user agreement. In general, the product data and related service data processed by Mesh Systems are as follows. **If users want to access, retrieve or delete data, please visit** http://dataact.mi.com/**.**

1. Product Data

Data Type	Purposes of Data Processing	Data Format	Estimated Volume	Whether generating data continuously and in real-time	On-device or Cloud Storage	Intended Retention Period
Connected Device Data	Record the quantities of connected devices	JSON	about 1.46KB	Yes	Stored on-device prior to uploading to cloud	As per the needs of contract and service performance. In general, users can delete the data themselves or ask Xiaomi to delete it. The ordinary intended retention period ranges from 90 days to 550 days.
Speed data	Monitor upload and download speeds	JSON	about 3KB	Yes		

You can also monitor your home network status in real-time and manage your devices remotely with the Mi Home/Xiaomi Home app.

2. Users' Right to Lodge a Complaint

According to Article 3 (3) (g) of Data Act, users have the right to lodge a complaint with the supervisory authority of the Member State regarding, among others, data disclosure or sharing.

At the time of publication of this document, EU Member States are working on designating the authorities of accepting complaints related to Data Act, and we will keep you updated if there are any progress.