.

Xiaomi Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Xiaomi 14 Ultra,Xiaomi 15 Ultra,Xiaomi 15,Xiaomi 15T Pro,Xiaomi 15T,Redmi 15 5G,Redmi 13,Redmi A3,POCO F7 Ultra,POCO F7 Pro,POCO F7/OS 2.0

Report Date: May 28. 2025

Product Description: Smartphone

Contact Information: mi-compliance@xiaomi.com

Notes: N/A

Evaluation Methods Used: Inviting the disabled community to participate in the overall system evaluation

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1or2.2	Level A (Yes)
	Level AA (Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Chapter 9 - Web
- Sections 10.1-10.4 of Chapter 10 - Non-Web documents
- Sections 11.1- 11.4 and 11.8.2 of Chapter 11 - Software (open and closed functionality)
- Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software:Most pages in the system have been supported, some pages still need further improvement
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software:Most pages in the system have been supported, some pages still need further improvement
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool)	Software: Partially Supports	Software: The long videos in the system can be supported, but the short videos need further improvement. And the short videos do not have the condition for subtitles.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Long video: Title description; Short video: Not applicable in this situation
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
1.3.3 Sensory Characteristics (Level A)	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web)	Software: Partially Supports	Software:Most pages in the system have been supported, some pages still need further improvement

Criteria	Conformance Level	Remarks and Explanations
• 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Not Applicable	Software: Note:On mobile devices, such setting for shortcut keys is rarely found
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software)	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations
• 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations

2.4.1 Bypass Blocks (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.1 (Web)
   • 10.2.4.1 (Non-web document) – Does not apply
   • 11.2.4.1 (Open Functionality Software) – Does not apply
   • 11.2.4.1 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Does not apply	Does not apply

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.2 (Web)
   • 10.2.4.2 (Non-web document)
   • 11.2.4.2 (Open Functionality Software) - Does not apply
   • 11.2.4.2 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Does not apply	Does not apply

2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.3 (Web)
   • 10.2.4.3 (Non-web document)
   • 11.2.4.3 (Open Functionality Software)
   • 11.2.4.3 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations
• 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

Criteria	Conformance Level	Remarks and Explanations

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.3 (Web)
    • 10.2.5.3 (Non-web document)
    • 11.2.5.3 (Open Functionality Software)
    • 11.2.5.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

2.5.4 Motion Actuation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.4 (Web)
    • 10.2.5.4 (Non-web document)
    • 11.2.5.4 (Open Functionality Software)
    • 11.2.5.4 (Closed Software
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
	Software: Supports	Software:
		Note: The system does not require any shaking or tilting gestures for interaction.

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.1.1 (Web)
    • 10.3.1.1 (Non-web document)
    • 11.3.1.1.1 (Open Functionality Software)
    • 11.3.1.1.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

Criteria	Conformance Level	Remarks and Explanations
• 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement Note：Color contrast ratio is supported after enabling the color enhancement assistive tool
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software:Partially Supports	Software:Most pages in the system have been supported, some pages still need further improvement

Criteria	Conformance Level	Remarks and Explanations

1.4.5 Images of Text (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.5 (Web)
   • 10.1.4.5 (Non-web document)
   • 11.1.4.5.1 (Open Functionality Software)
   • 11.1.4.5.2 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Software: Supports	

1.4.10 Reflow (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.10 (Web)
   • 10.1.4.10 (Non-web document)
   • 11.1.4.10.1 (Open Functionality Software)
   • 11.1.4.10.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Software: Supports	

1.4.11 Non-text Contrast (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.11 (Web)
   • 10.1.4.11 (Non-web document)
   • 11.1.4.11 (Open Functionality Software)
   • 11.1.4.11 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
	Software:Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria	Software:Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement Note: Mobile phone generally do not have the function

Criteria	Conformance Level	Remarks and Explanations
9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		to adjust line spacing and paragraph spacing
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Software:Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Does not apply	Does not apply

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software:Supports	
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software:Supports	
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Does not apply	Does not apply
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria	Does not apply	Does not apply

Criteria	Conformance Level	Remarks and Explanations
9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Does not apply	Does not apply
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Software:Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Software:Supports	
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) – Does not apply 11.4.1.3 (Open Functionality Software) – Does not apply 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Software:Partially Supports	Software: Most pages in the system have been supported, some pages still need further improvement

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Notes:

Chapter 4: <u>Functional Performance Statements</u> (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	
4.2.2 Usage with limited vision	Supports	
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	

Chapter 5: <u>Generic Requirements</u>

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6

Criteria	Conformance Level	Remarks and Explanations
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Does not apply	
5.1.3.2 Auditory output delivery including speech	Does not apply	
5.1.3.3 Auditory output correlation	Does not apply	
5.1.3.4 Speech output user control	Does not apply	
5.1.3.5 Speech output automatic interruption	Does not apply	
5.1.3.6 Speech output for non-text content	Does not apply	
5.1.3.7 Speech output for video information	Does not apply	
5.1.3.8 Masked entry	Does not apply	
5.1.3.9 Private access to personal data	Does not apply	
5.1.3.10 Non-interfering audio output	Does not apply	
5.1.3.11 Private listening volume	Does not apply	
5.1.3.12 Speaker volume	Does not apply	
5.1.3.13 Volume reset	Does not apply	
5.1.3.14 Spoken languages	Does not apply	
5.1.3.15 Non-visual error identification	Does not apply	
5.1.3.16 Receipts, tickets, and transactional outputs	Does not apply	
5.1.4 Functionality closed to text enlargement	Does not apply	
5.1.5 Visual output for auditory information	Does not apply	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Does not apply	
5.1.7 Access without speech	Does not apply	
5.2 Activation of accessibility features	Supports	Accessibility Startup Assistant
5.3 Biometrics	Supports	Biometric method: Fingerprint / Facial recognition
5.4 Preservation of accessibility information during conversion	Supports	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Supports	
5.5.2 Operable parts discernibility	Supports	Note：Components that can be identified in non-visual conditions
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Supports	
5.6.2 Visual status	Supports	
5.7 Key repeat	Does not apply	No keyboard or numeric keypad with key repeat function is provided
5.8 Double-strike key acceptance	Does not apply	It is not allowed to adjust the delay mechanism after pressing any key
5.9 Simultaneous user actions	Supports	Provides alternative solutions for users' multiple gesture operations

Chapter 6: ICT with Two-Way Voice Communication

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech		
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Supports	
6.2.1.2 Concurrent voice and text	Supports	
6.2.2.1 Visually distinguishable display	Supports	
6.2.2.2 Programmatically determinable send and receive direction	Supports	
6.2.2.3 Speaker identification	Supports	
6.2.2.4 Visual indicator of Audio with RTT	Supports	
6.2.3 Interoperability	Supports	
6.2.4 RTT responsiveness	Supports	
6.3 Caller ID	Supports	
6.4 Alternatives to voice-based services	Supports	

Criteria	Conformance Level	Remarks and Explanations
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Supports	
6.5.3 Frame rate	Supports	
6.5.4 Synchronization between audio and video	Supports	
6.5.5 Visual indicator of audio with video	Supports	
6.5.6 Speaker identification with video (sign language) communication	Supports	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Does not apply	No videos with subtitles
7.1.2 Captioning synchronization	Supports	
7.1.3 Preservation of captioning	Does not apply	No videos with synchronized audio
7.1.4 Captions characteristics	Supports	
7.1.5 Spoken subtitles	Supports	
7.2.1 Audio description playback	Partially Supports	Most pages in the system have been supported, some pages still need further improvement Note: Long videos support this function
7.2.2 Audio description synchronization	Does not apply	
7.2.3 Preservation of audio description	Partially Supports	Most pages in the system have been supported, some pages still need further improvement

Criteria	Conformance Level	Remarks and Explanations
		Note：Long videos support this function
7.3 User controls for captions and audio description	Supports	

Chapter 8: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Supports	
8.1.3 Colour	Supports	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Supports	
8.2.1.2 Incremental volume control	Supports	
8.2.2.1 Fixed-line devices	Does Not Support	HAC is already in the process of planning for improvement.
8.2.2.2 Wireless communication devices	Does Not Support	HAC is already in the process of planning for improvement.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Does not apply	
8.3.2.2 Unobstructed low forward reach	Does not apply	
8.3.2.3.1 Clear space	Does not apply	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Does not apply	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Does not apply	
8.3.2.4 Knee and toe clearance width	Does not apply	
8.3.2.5 Toe clearance	Does not apply	
8.3.2.6 Knee clearance	Does not apply	
8.3.3.1 Unobstructed high side reach	Does not apply	

Criteria	Conformance Level	Remarks and Explanations
8.3.3.2 Unobstructed low side reach	Does not apply	
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Does not apply	
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Does not apply	
8.3.4.1 Change in level	Does not apply	
8.3.4.2 Clear floor or ground space	Does not apply	
8.3.4.3.2 Forward approach	Does not apply	
8.3.4.3.3 Parallel approach	Does not apply	
8.3.5 Visibility	Does not apply	
8.3.6 Installation instructions	Does not apply	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Does not apply	No physical numeric button
8.4.2.1 Means of operation of mechanical parts	Supports	
8.4.2.2 Force of operation of mechanical parts	Supports	
8.4.3 Keys, tickets and fare cards	Supports	With the NFC to support the function
8.5 Tactile indication of speech mode	Does not apply	Mobile phones are not designed for shared use

Chapter 9: Web *(see WCAG 2.x section)*

Notes:

Chapter 10: Non-web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
10.5 Caption positioning		
10.6 Audio description timing		

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Does not apply	
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Does not apply	
11.5.2.7 Values	Partially Supports	Most pages in the system have been supported, some pages still need further improvement
11.5.2.8 Label relationships	Partially Supports	Most pages in the system have been supported, some pages still need further improvement
11.5.2.9 Parent-child relationships	Partially Supports	Most pages in the system have been supported, some pages still need further improvement
11.5.2.10 Text	Partially Supports	Most pages in the system have been supported, some pages still need further

Criteria	Conformance Level	Remarks and Explanations
		improvement Note: Specially, for the mobile device assistive technologies are unable to obtain certain attributes of text, such as size and font
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Supports	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	
11.6.2 No disruption of accessibility features	Supports	
11.7 User preferences	Supports	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Does not apply	
11.8.4 Repair assistance	Does not apply	
11.8.5 Templates	Does not apply	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes:

Conformance Level	Remarks and Explanations	
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Does not apply	
13.1.3 Sign relay services	Does not apply	
13.1.4 Lip-reading relay services	Does not apply	
13.1.5 Captioned telephony services	Does not apply	
13.1.6 Speech to speech relay services	Does not apply	
13.2 Access to relay services	Does not apply	
13.3 Access to emergency services	Does not apply	

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