

Accessibility Statement

Last Updated: June 2025

We are committed to providing an inclusive digital experience for all users. If you encounter any issues while navigating or interacting with our website (e.g., content readability issues, keyboard navigation difficulties), please contact our Accessibility Support Team:

Our customer service is available via email, phone, and hotline. For detailed contact information, please visit our website [Xiaomi Support - Contact us](#).

(When contact us via e-mail, please include "Disabled Access" in the subject line)

How to Help Us Assist You:

- Describe the specific page/feature (e.g., "Images on product detail pages not read aloud by screen readers")
- Share your device/software setup (optional but helpful for troubleshooting)

Our Commitment:

- Provide human-assisted alternatives timely (e.g., phone guidance, alternative content formats)
- Prioritize improvements based on user-reported issues in our quarterly development cycle
- Conduct ongoing audits using WCAG 2.1 AA and EN 301 549 v3.2.1 frameworks