Xiaomi Earphones and Buds

According to Data Act, some Xiaomi earphones/buds are classified as connected products. The products sold by Xiaomi in the EU are as follows:

1	Xiaomi OpenWear Stereo
2	Xiaomi Buds 5
3	Redmi Buds 5 Pro
4	Redmi Buds 5
5	Redmi Buds 6 Active
6	Redmi Buds 6 Lite
7	Redmi Buds 6 Play
8	Xiaomi Type-C
9	Xiaomi Buds 5 Pro
10	Redmi Buds 6 Pro
11	Redmi Buds 6
12	Xiaomi OpenWear Stereo Pro

In general, the data collected by Xiaomi earphones/buds may vary depending on the versions, models, and features. For specific details, please refer to the product manual, the user agreement or privacy policy of the Mi Fitness App.

If you wish to access, retrieve, or delete data, please visit http://dataact.mi.com/. Additionally, you can delete on-device data through Factory Reset feature. With the earbud in working mode, press and hold the charging button for 10 seconds, then release to restore factory settings.

1. Product Data

Data Types	Data Processing Purposes	Data format	Estimated Volume	Whether generating data continuously and in real time	On-device or Cloud Storage	Intended Retention Period
Firmware Update	Monitoring the status of firmware update, by collecting the data such as the start time, finish time, duration, and status (success or failure)	JSON	5-15 bytes per time	No	Cloud Storage	In general, the relevant data will be stored for 2-14 months.
Feature Data	Monitoring the usage status of the features like recording function, the fitness of earbuds or Find My Earbuds.	JSON	5-15 bytes per time	No	Cloud Storage	

2. Related Service Data

By connecting to the Xiaomi Earbuds App, you can update firmware, adjust sound effect (equalizer/preset modes), switch to noise cancellation mode, and customize gestures for Xiaomi earphones and buds. The app also provides for intelligent features such as finding the earphones and wear detection.

Data Nature	Purposes of Data Processing	Estimated Volume	Storage Methods and Retention Period
Non-personal data	Collect MAC address, headphone model, device ID, device name; support headphone firmware upgrade, identify and locate specific products. Collect the start and end times of the firmware update, the update duration, and the update status (success or failure).	170-250 bytes per time	Cloud Storage; In general, the relevant data will be stored in cloud for 2-14 months.
Non-personal data Current earbud mode status and command value for user to enable/disable a specific sound effect mode;	To switch the noise reduction mode on the earbuds	8-20 bytes per time	
Non-personal data	To fulfill the function of Find My Earphones (e.g., sound playback)	8-20 bytes per time	

Data holder's identity, name, and contact information	Contract Term; How to terminate it?	Who is the holder of the trade secret (if any)?
Xiaomi Technology Netherlands B.V. Prinses Margrietplantsoen 392595 AM, The Hague, The Netherlands http://dataact.mi.com/	In general, the contract for providing related services will be valid until consumers terminate it or withdraw their consent for data processing. The general way for terminating the contract is to withdraw consent through the Mi Home/Xiaomi Home app or by visiting http://dataact.mi.com/.	Xiaomi Technology Netherlands

Will Xiaomi use such related service data and for what types of purposes?

Yes, Xiaomi uses this kind of data so as to fulfill the purposes as indicated above.

Will Xiaomi share these data with third parties?

In general, the answer is negative. Xiaomi will ask for the consent of users in the cases that it needs to invite third parties to provide services for users.

Users' Right to Lodge a Complaint

According to Article 3 (3) (g) of Data Act, users have the right to lodge a complaint with the supervisory authority of the Member State regarding, among others, data disclosure or sharing.

At the time of publication of this document, EU Member States are working on designating the authorities of accepting complaints related to Data Act, and we will keep you updated if there are any progress.